



Claudia Hoyen, MD
UH/Rainbow Babies and Children's Hospital
11000 Euclid Avenue
Cleveland, OH 44106
Date

Kezia Fitzgerald
CEO
CareAline Products
Boston, MA

Dear Kezia:

I just wanted to send a quick note to let you know how much we appreciate your CareAline product. As you know, we have using them for the last two years and they have made a difference for our patients, families, staff and CLABSI rates! We really feel they are the standard of care for children with central lines here at Rainbow and we have informally added them to our CLABSI bundle for our patients.

After each CLABSI, our teams huddle to see if we can identify opportunities for care. For our patients who love to play with their lines, CareAline helps us keep them out of sight and out of mind - no more stories of finding the hub in a place it does not belong! Older patients appreciate the way that CareAline keeps their line in place and discreet when with friends or at school.

We look forward to your new innovations in the CareAline products! Our team is delighted to have you as our partner to keep our patients safe and get to ZERO CLABSIs!

Sincerely,

A handwritten signature in blue ink, consisting of a series of loops and a long horizontal stroke, followed by the letters 'MD' in a simple, blocky font.

Director of Infection Control and Innovation
UH/Rainbow Babies and Children's Hospital